



5cities homeless coalition  
resources. support. hope.

# 5Cities Homeless Coalition Programs

## 5CHC Year-End Program Report, 2019

### A Report of the Year's Activities

#### Information & Referral / Coordinated Entry:

Assistance begins with a Coordinated Entry Intake. Coordinated Entry is utilized by Homeless Service Providers throughout the County and provides a standardized intake assessment and referrals to ensure a more consistent and streamlined experience for those seeking services. During this initial intake, clients complete a comprehensive needs assessment, identify barriers to employment or housing, and develop an immediate action plan. Those visiting 5CHC's offices are provided access to computer, internet, phone charging, mailing address, food and hygiene supplies. 5CHC staff serves as a source of knowledge and referral.

#### **# of Coordinated Entry**

##### **Surveys: 445**

Households w/ children: 127  
Households w/o children: 318

##### **Total # of Adults: 566**

##### **Total # of Children: 242**

##### **Single Parent Household: 84**

##### **Seniors (62+): 48**

##### **Disabled: 104**

##### **Youth: 58**

#### **# Office Visits: 3,470**

Info & Resources: 1,578

Immediate Needs (hygiene, bus pass, etc.): 1,735

Deposit Assistance: 220

Eviction Prevention: 172

Benefits Assistance: 387

Detox/Medical Respite: 145

Senior (62+): 132

Youth: 166

Veterans: 135

#### **# Calls for Assistance: 4,217**

Info & Resources: 1,785

Immediate Needs (food, hygiene, bus pass, etc.): 756

Deposit Assistance: 481

Eviction Prevention: 435

Benefits Assistance: 487

Detox/Medical Respite: 199

Senior (62+): 140

Youth: 183

Veterans: 198

#### Highlights from 2019:

This year 5CHC was finally able to purchase a permanent home! In 2019 we helped house or prevent eviction for 162 families, totaling over 500 individuals. We can't wait to move into our new office in 2020 and expand our services to help more families, individuals, and youth who are currently homeless or facing homelessness in our community.



#### Rapid Re-Housing & Homeless Prevention Programs:

Case management and financial assistance for deposit, rent and immediate needs for those who are homeless or facing homelessness.

**Average Deposit Cost: \$2,800**

**Average spent on one month's rent: \$1,450**

**Rapid Re-Housing 2019: 89**

**Homeless Prevention 2019: 75**

#### **5CHC Clients, 2019: City of Origin**

*Information collected from 2019 Coordinated Entry Assessments. 445 households surveyed; 283 households homeless at time of survey, 162 households in housing at time of survey.*

##### **Out of State**

5.9%

##### **California**

6.8%

##### **Santa Barbara County**

4.1%

##### **North County**

5.0%

##### **Coast**

2.7%

##### **San Luis Obispo**

7.7%

##### **Avila Beach**

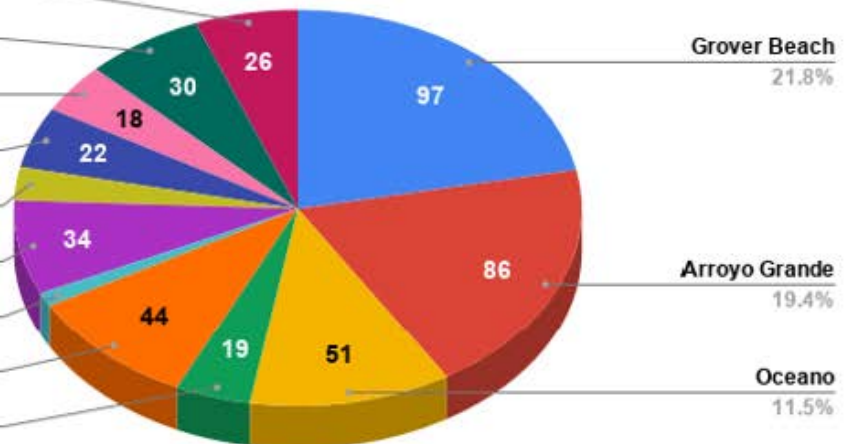
1.1%

##### **Nipomo**

9.9%

##### **Pismo Beach**

4.3%



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### **Immediate Needs:**

Assists homeless and low-income families and individuals in the Five Cities area with limited funds to address their immediate needs, and move them to self-sufficiency. Often helping families to overcome a one-time barrier will enable them to move toward self-sufficiency, stability in the home, and economic improvement. Examples of assistance are utilities, gasoline, bus pass, auto repairs, clothing, employment readiness, detox/sober living, basic needs, emergency food, etc. **Average amount spent per client: \$132.46**

Bus Pass: 115

Clothing: 269

Hygiene Supplies: 246

Utility Assistance: 24

Vehicle Repair/Registration: 48

Travel/Relocation: 22

Application Fees: 39

Identification: 19

Miscellaneous: 48

### **Benefits Advocacy/Medically Fragile Clients:**

5CHC clients are offered additional guidance and advocacy for obtaining and retaining public benefits, including SSI, SSDI, Cal Fresh, etc. Housing clients are also encouraged to participate in financial literacy and budgeting training. Our work with medically fragile clients is aimed at improving discharge planning and case management with Arroyo Grande Community Hospital, the program serves homeless patients requiring temporary respite care.

Average Benefits Case Load: 33

New Benefits Cases in 2019: 108

Medically Fragile Clients: 8

New Contacts Made at ER: 26

SSI Only: 21 *Closed*

SSDI Only: 6 *Closed*

Joint SSI/SSDI: 20 *Closed*

General Assistance: 26 *Closed*

Medical/CalFresh: 11 *Closed*

Retirement/Survivors: 3 *Closed*

SDI/Unemployment: 10 *Closed*

### **Outreach:**

5CHC staff works with local law enforcement to reach homeless individuals and families living in encampments; working with SLO County's Jail 2 Community program to connect with homeless individuals in the jail to create an action plan for their release; connecting to housing resources, behavioral and mental health resources, employment resources.

**# Connected to Resources through Outreach: 78**

**Target Areas:** Encampments in South SLO County

**Jail 2 Community Case Load: 5**

**YTD # Exiting to Supportive Housing: 4**

### **Homeless Youth:**

Outreach and case management targeting homeless youth age 16-24, providing support for immediate needs, education and job development, and housing assistance. Program is offered in partnership with Dignity Health, Good Samaritan Shelter, and Lucia Mar Unified School District, Police Departments of Arroyo Grande and Grover Beach.

**Average Number of Case-Managed Clients: 13    New Contacts 2019: 87**

Average # of Males: 7

Average # of Female: 6

Average # of Students: 3

Average # Employed: 7

Gained new housing, employment, benefits, or education in 2019: 51

### **Good Samaritan SSVF:**

The SSVF program serves veterans who are currently homeless or at risk of losing housing, providing temporary assistance to help homeless veterans gain housing stability. This is a joint program of Good Samaritan Shelter and 5CHC.

Permanently Housed: 17

Homeless Prevention: 32

Total New Contacts: 104

Pending Eligibility as of 12/31/19: 9

Ineligible Veterans: 29

### **Warming Center:**

The 5Cities Homeless Coalition operates an overnight warming center to provide a safe, warm and dry place for homeless adults to find shelter for the night during the winter on nights with predictions of temperatures below 40°F, or especially stormy weather (with rain forecast at 50% or greater) **November 1 through April 30**. The 2019-20 Warming Center is located at LifePoint Church, 946 Rockaway Ave. in Grover Beach. To receive alerts of when the center is activating, text "Add Me" to 805-710-4330.

Total Nights Open this Season: 16

Average Number of Guests 19-20: 19

Number of First-Time Visitors 19-20: 41

Males: 21%

Females: 79%

Under 25: 7%

Age 25-50: 50%

Age 51-64: 35%

Age 65+: 8%