



5cities homeless coalition
resources. support. hope.

MEETS THE MOMENT

5Cities Homeless Coalition

2020 Annual Report To Our Community

EVERY DAY THAT WE FAIL TO END HOMELESSNESS
MEANS THAT HUNDREDS OF OUR NEIGHBORS LIVE
IN CRISIS WITHOUT A HOME.

FOR THIS TO CHANGE,
WE MUST ACT WITH PURPOSE AND URGENCY.

5Cities Homeless Coalition (5CHC) was founded in 2009 by neighbors who believed that our community could mobilize the resources, support, and hope needed for those who are homeless or facing homelessness in our community to escape a life in crisis and find stable housing.

We must work together with a sense of urgency to break the cycle of homelessness by fostering independence for our neighbors who are currently living in poverty and crisis. At 5CHC, we create a hopeful, nurturing environment by offering supportive services that empower our struggling neighbors to achieve stable housing and self-sufficiency. 5CHC's programs - from outreach to housing counseling - are framed by our belief that by offering resources, support, and hope, our community will become stronger as we strengthen the lives of our struggling neighbors.

5Cities Homeless Coalition - Board of Directors

Ken Dalebout, President

Dignity Health / Arroyo Grande
Community Hospital CAO,
Arroyo Grande

Linda Pierce, Vice President

Lucia Mar Unified School
District Student Services
Director, Arroyo Grande

Brad Wilbert, Secretary

Sheriff's Commander (Retired),
Arroyo Grande

Paul Jarvis, Treasurer

Lucia Mar Unified School
District Educator (Retired),
Pismo Beach

Nancy Allison

Taylor Hoving Realty Group
Realtor,
Grover Beach

Peggy Coon

Community Volunteer
(Retired),
Arroyo Grande

Pat Cusack

Toyota/Honda Santa Maria
Partner,
Arroyo Grande

Judith M. Higgins

Community Volunteer
(Retired),
Grover Beach

David Hutsko

New Life Community Church
Pastor,
Arroyo Grande

Michael Martinez

Arroyo Grande Police
Department Chief,
Arroyo Grande

Jane Renahan

People's Self-Help Housing
Director of Property
Management,
San Luis Obispo

Mariam Shah

Community Activist/Parent,
Arroyo Grande

Michael Wooten

MINDBODY Account
Development Manager,
Pismo Beach

Dear Friends,

The year 2020 marks a moment in history like none other. I will remember it as a year of darkness and light. When the COVID-19 pandemic came crashing into our lives, it was at a moment when the very fabric of our nation was beginning to fray. It became a year filled with uncertainty and stress as we faced challenges never imagined. And yet, it soon became a year of togetherness (despite distance), innovation, and fortitude—the caring spirit of our community came shining through. My heart is filled remembering the many kindnesses I was given.

“Shelter at home” took on a very sobering meaning for us at 5CHC; it gave us a deepened sense of purpose and focus on those we serve. As the darkness descended, 5CHC ramped up. We realized that we needed to roll up our sleeves in a whole new way to protect our homeless neighbors against coronavirus and help to alleviate the many challenges of hunger and housing instability that struggling families would come to face.

As the pandemic worsened throughout the year, we saw our community's most vulnerable neighbors suffer the ravages of COVID more acutely. Those living in poverty have less access and resources to successfully navigate and recover from illness, loss of job, and loss of housing. The many stresses brought on by the pandemic challenged our personal well-being, most of all for those living on the brink.

Throughout the year and into the present, 5CHC has been at work to help struggling families out of crisis, helping them restore their hope through stable housing. We continue to help those who find themselves on the streets to regain their dignity, we continually strive to move homeless families from shelter to their own homes, and to help those who are on the brink of homelessness step back from the edge and remain housed. We have done this by expanding our outreach into the parks and camps, reaching deeper through case management in new virtual ways. Providing emergency rent assistance to families who lost jobs due to closure and lack of childcare has become a core part of our work. We want to stop homelessness from ever occurring, and ensure that families do not experience the trauma that comes with the loss of their home.

The long-term health and economic effects of 2020, to our most vulnerable neighbors, are becoming clear—especially when combined with previous troubling trends or rising rents and low-wage jobs. At 5CHC, we have pursued new funding that has enabled us to expand our services in new and innovative ways. We did this with the unprecedented support of our government and foundation partners, volunteers, and our corporate and private donors. Through the incredible leadership of our Board, tireless work of our staff, and support from partners like the County of San Luis Obispo, City of Grover Beach, City of Pismo Beach, City of Arroyo Grande, and many others, 5CHC has come out of 2020 with focus and determination. We learned many lessons in 2020, and have emerged with a renewed commitment to our community - mobilizing resources, support and hope.



With gratitude,

Janna Nichols

Our Mission

5Cities Homeless Coalition is transforming lives in San Luis Obispo County, California. The Coalition strengthens the community by mobilizing resources, fostering hope, and advocating for the homeless and those facing homelessness.

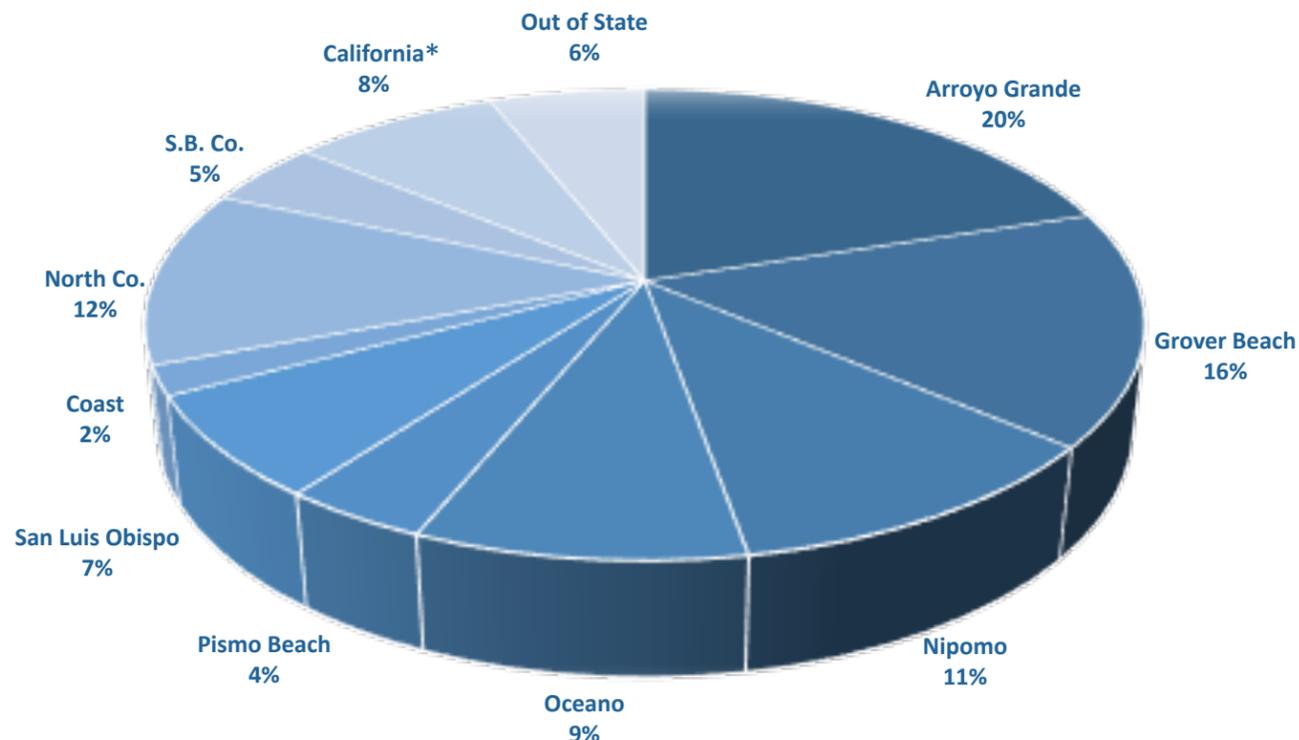
Through collaboration and leadership, the Coalition is building an engaged community that fully understands the complexities of homelessness and actively shares the responsibility of creating and implementing solutions to reduce it. We work hard to service families and individuals by providing the resources, support, and hope that they need to become self-sufficient, productive community members.

WHERE WE SERVE

As the need for services has expanded in our community, so too has our geographic role. Our commitment to the Five Cities area is primary to our mission. However, the crisis of homelessness is clearly not bound by city lines. Necessity has called us to expand our ability to work throughout San Luis Obispo County, at a time when the need has never been greater.

We occasionally hear from some in our community who claim the unhoused population is comprised of outsiders. Our data says otherwise. The vast majority of our clients became homeless in San Luis Obispo County—most of them in the Five Cities area. Often, they are fourth or fifth generation residents of the area, forced from their homes by unfortunate events, rising housing costs, or unexpected bills. They are, and have been, our neighbors. Members of our community who fell through the cracks.

Below, you can see an outline of where the clients we served in 2020 became homeless.



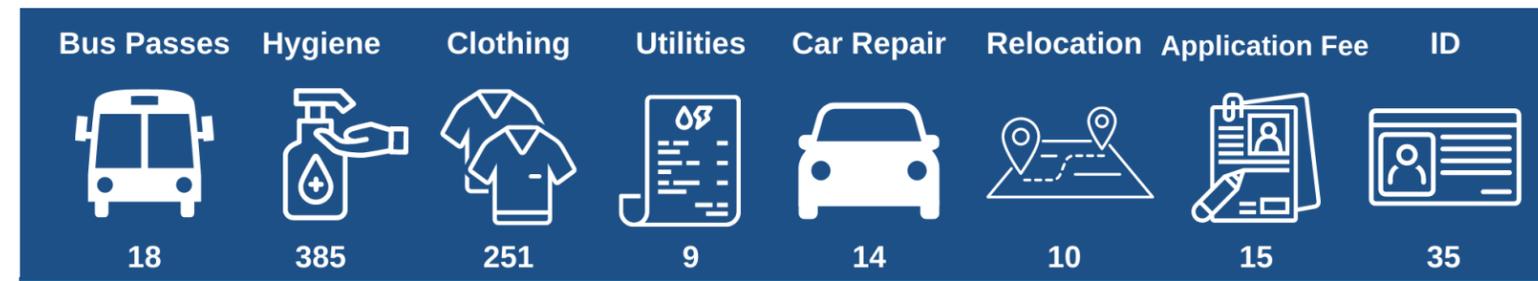
*Many clients have been experiencing homelessness so long that they don't recall the city they originally became unhoused in.

Program Highlights

COORDINATED ENTRY AND IMMEDIATE NEEDS

Coordinated Entry is a streamlined assessment process designed to efficiently match people experiencing homelessness to available housing, shelter, and services. Through a standardized Coordinated Entry assessment we work to help people identify and resolve their housing challenges, including helping to prevent homelessness. We work to prioritize services; prevent duplication of repetitive client assessments and services; identify immediate needs (particularly focused on resolving the crisis that caused them to seek services); and develop a “progressive engagement” plan with short and long-term goals ultimately leading to stable housing and increased economic stability. During the year, 5CHC was able to fulfill 737 requests for assistance for a spectrum of immediate needs (separate from housing support).

See how many individual items we were able to distribute in 2020:



RAPID REHOUSING AND HOMELESS PREVENTION

In this climate of soaring rents and limited housing, 5CHC's housing support program offers a lifeline to clients throughout San Luis Obispo County who are either homeless or facing homelessness. 5CHC's Rapid Rehousing program connects families and individuals experiencing homelessness to permanent housing, while our Homeless Prevention efforts work to help families remain in their home. Through a tailored package of time-limited financial assistance, targeted supportive services and specialized case management, we work to identify our clients' most pertinent needs and develop a plan for long-term housing stability. Intensive case management, including financial literacy coaching, is coupled with direct financial assistance. Our work goes beyond the immediate to ensure that clients have the plan, skill sets, and support needed to be successful and self-sufficient. Nearly \$290,000 was provided in direct financial assistance for rent and deposit to support 115 families with their housing needs.



WARMING CENTER

During the winter months, 5Cities Homeless Coalition operates an overnight warming center to provide a safe, warm, and dry place for homeless adults to find shelter on nights with predictions of temperatures at or below 38°F, or especially stormy weather. This year, the Warming Center operated at the South County Regional Center.

COVID-19, of course, dramatically altered our normal procedures. With the assiduous work of the 5CHC staff, the warming center was set up to maintain social distance standards and safety protocol, keeping everyone who visited healthy.

Our fantastic volunteers deserve tremendous thanks for their efforts at the warming center. Volunteers help us monitor the center overnight during operating hours, launder linens, and provide meals to guests.



BENEFITS ADVOCACY AND SPECIAL PROJECTS



Part of our advocacy on behalf of clients is ensuring that the unhoused or at-risk are receiving all of the benefits they are entitled to.

In 2020, 5CHC:

- Opened 171 new benefits cases.
- Closed 111 cases.
- Began 19 cases on behalf of medically fragile clients.
- Made 8 contacts in the Emergency Room.
- Secured \$52,466.45 in monthly benefits for clients.
- Secured \$357,180.50 in back pay for clients.

CENSUS 2020

As one of several special efforts 5CHC undertook this year, we joined with the Community Foundation of San Luis Obispo County and other community partners to ensure that those most vulnerable and hardest to reach were provided the opportunity to complete the 2020 Census. The Census was conducted via the internet and based on a person's physical home address. Without our assistance, 5CHC's clients would likely be under counted, resulting in a loss in future federal funding of an estimated \$20,000 per person not counted.

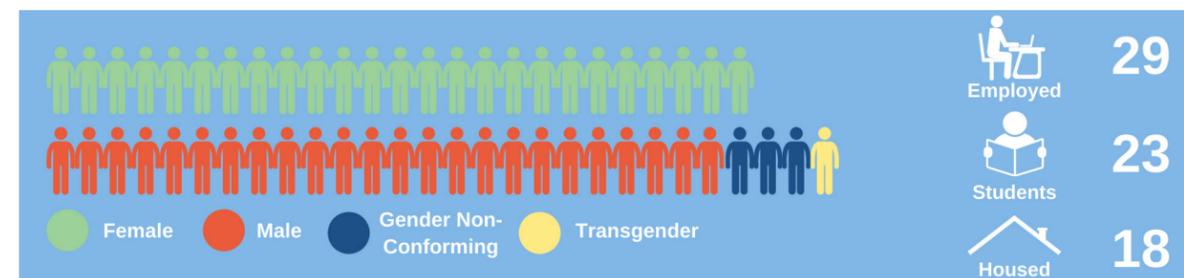


UNACCOMPANIED YOUTH

The challenges faced by youth who are experiencing homelessness and without a parent are unique. Especially vulnerable are pregnant and parenting teens, youth of color, and LGBTQ youth. Adolescence through young adulthood represents a key developmental window and every day of housing instability is a missed opportunity to support their healthy transition to productive adulthood.

5CHC offers a program targeted at Transitional-Age Youth between the ages of 16-24 that provides intensive case management for housing support, basic needs, benefits acquisition, transportation, financial literacy, job development, education and family reunification. Coupled with a variety of housing options, including host homes with community members, the program has repeatedly changed the lives of youth in our community.

We housed 18 youths in 2020. Check out a profile of our new contacts:



In 2020, we were faced with the question: how do you shelter at home without a home? 5CHC began operating a campsite for high risk and medically fragile people who were also experiencing homelessness. Over 90 days 5CHC housed four of these clients and reunited two with family in Montana.

STREET OUTREACH AND COVID-19

5CHC's Outreach program is an essential step to serving people experiencing long-term homelessness by "going to where people are." 5CHC engages in face-to-face interactions on the streets, in camps, under bridges, libraries, County Jail, Arroyo Grande Hospital, and other public facilities. 5CHC's Outreach Team has specialized knowledge of the issues facing the people they serve, and community resources to assist clients to overcome system complexities, provide basic necessities, and access appropriate services in the community.

When San Luis Obispo County issued a shelter at home order to address the spread of COVID-19, we knew we had to rise to the occasion. Many of our clients did not have a safe place to go. Within days, we were able to begin operating a campsite where clients in their vehicles, many medically fragile or elderly, could shelter in place. We provided meals, services, and case management on site, and were able to permanently house four clients before closing the location. Our Outreach Team has specialized knowledge of the issues facing the people we serve, and will do so in any environment, even if we have to get creative.

Total Number of Case Managed Youth Clients:



New Contacts Made in 2020:



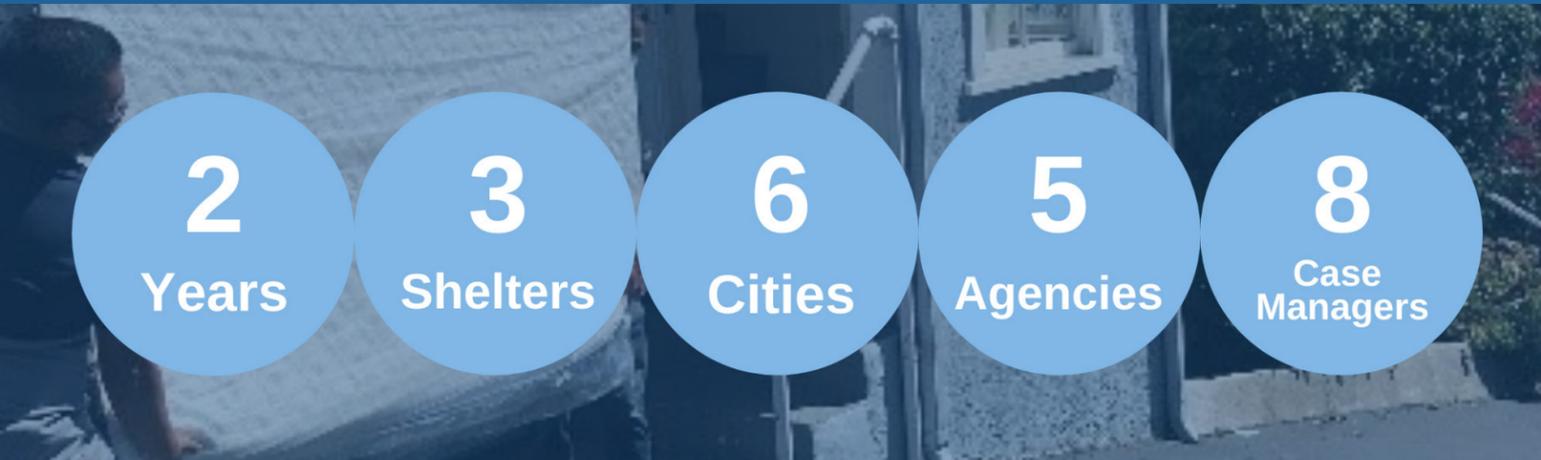
Homeless Youth That Gained New Housing, Employment, Benefits, or Education:



Targeted Outreach Areas:
Five Cities
Oceano
Nipomo

263
Clients Connected Through Outreach

What it Takes: A Case Management Timeline



Cheri is a 58-year-old woman who became homeless when a shoulder injury left her unable to work as a hair stylist, a career she had held and loved for over 30 years. Struggling to file her disability claim, Cheri found herself with no income and unable to sustain her current housing. When we met Cheri, she was on the brink of homelessness, having been asked to leave her current apartment when she was unable to pay the rent, and with no other housing options in reach. With no family support, and her closest friends unable to take her in, Cheri sat down for her Coordinated Entry Assessment and began the long journey to get back into stable housing.

COORDINATED ENTRY

July 30, 2018 – CEP – Cheri comes in for a Coordinated Entry Assessment. She has been asked to leave her current place as soon as possible and has no other housing options available. She is unable to work due to a shoulder injury that requires surgery and has been unable to complete her disability claim.

CASE MANAGEMENT

August 2018 – After surgery, Cheri is connected to 5CHC’s Benefits Advocate who assists with a State Disability (SDI) claim and assesses need to file for Supplemental Security Income (SSI). Cheri’s surgery was unsuccessful, and surgeons noted Cheri would have limited mobility in her arms and hands.

September 2018 – SDI Claim approved, 5CHC’s Benefits Advocate ensures back pay to last day worked.

September – December 2018 – Cheri continues working with Benefits Advocate to compile SSI claim. She applying for low-income housing options with 5CHC’s Housing Case Manager. During this time, she is couch surfing with friends, staying in motels, and living in her car.

January 10, 2019 – SSI application completed and submitted

January – April 2019 – Finds temporary room rental in Paso Robles.

April 16, 2019 – October 31, 2019 – Moves into El Camino Homeless Organization (ECHO) Shelter in Atascadero, and begins working with a Case Manager at ECHO. Receives assistance with applying to low income housing, connects with mental health providers, continues attending medical appointments and physical therapy.

CASE MANAGEMENT (CONT.)

September 4, 2019 – Cheri’s SSI claim is denied.

September 30, 2019 – Submits request for reconsideration with Benefits Advocate, citing new medical evidence.

November 2019 – Cheri is diagnosed with breast cancer, and begins chemotherapy treatment.

November 2019 – December 2019 – Transitions from ECHO to Domestic Violence (DV) shelter in Santa Maria.

HOUSING NAVIGATION

December 19, 2019 – Completes Mainstream Voucher referral with 5CHC’s Housing Case Manager.

January 2020 – Completes allowed time at DV shelter, transitions to Good Samaritan Shelter in Santa Maria.

January 7, 2020 – Request for SSI reconsideration approved – benefits will be awarded, dating back to when she originally filed.

January 21, 2020 – Attends intake appointment for voucher at 5CHC office, approved for voucher and begins housing search with 5CHC and Good Samaritan Case Managers.

January 2020 – May 2020 – Case Managers assist with completing nearly 20 housing applications to various property management companies in SLO County.

HOME

June 4, 2020 – Property in San Luis Obispo lets Cheri know they have an apartment opening up in a couple of weeks that will accept her voucher.

June 8, 2020 – 5CHC Case Manager takes Cheri to view the property and drop off additional documents requested by property management.

June 22, 2020 – 5CHC helps submit paperwork to the Housing Authority of San Luis Obispo to begin a new lease, and a housing inspection is scheduled.

June 24, 2020 – Housing inspection passes, Cheri gets the keys to her new home – 5CHC volunteers help her move in her items, along with a new bed and furniture donated by 5CHC supporters.



Our Impact is Great When We Work Together

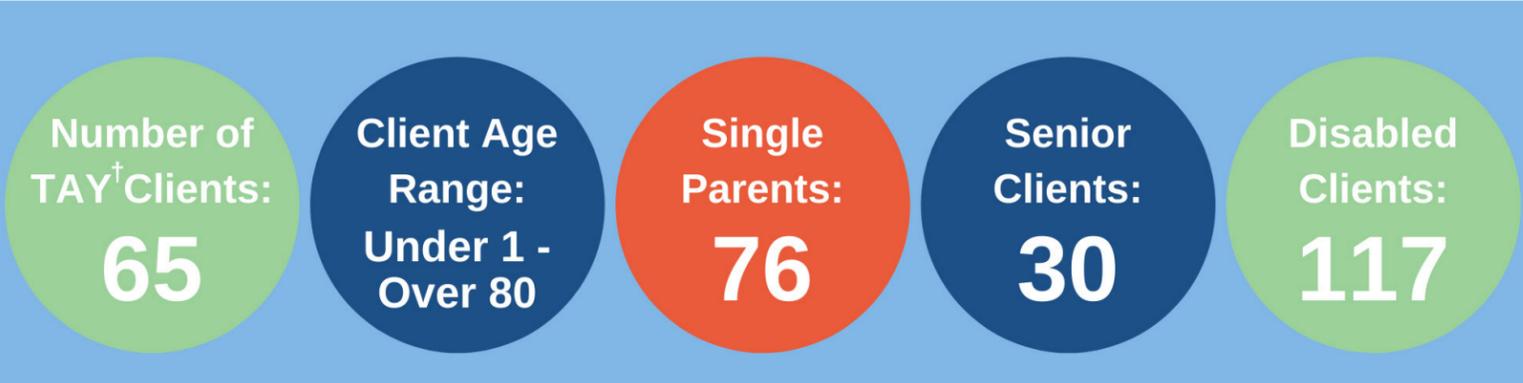
Client Demographics*

5CHC DIVERSITY & INCLUSION STATEMENT

At 5CHC, Diversity and Inclusion are more than just words, they are values and principles that guide our work. The families and children we serve are resilient, diverse, and multi-cultural, and we are committed to reflecting this in our Staff, Board and workplace. With resolve and intent, we are striving to create an environment where everyone feels empowered to be their full, authentic self. Where all voices are welcomed, heard and valued. Where our similarities are embraced, our differences respected, and both are celebrated for the value they bestow.

Our clients come from many walks of life, and many different backgrounds. Overall, our client’s demographics are largely representative of our community — our office, at any given moment, can have an unhoused mother in her early twenties with an infant son and a newly homeless elderly woman, both waiting in the lobby. Certainly, however, our data displays the unique and acute impact of homelessness on under-served groups, particularly women, those with disabilities, and people of color.

Our job, in meeting the moment, is to ensure every client receives dignified, life-changing service—irrespective of their race, ethnicity, documentation, or gender.



“

I truly would love to express my truest appreciation for all of your help when I was living out in the homeless encampments.

You saved my life and showed me that I matter to Society.

You have my utmost gratitude. I am now housed and am well.

Thank you,
“Leprechaun”

“

There were a lot of programs that you guys have got there that people just don't know about.

You guys take care of a lot of people in a lot of ways...

I can't thank you enough or tell you how much I appreciate it.

Thank you,
Michael

“

I was about to be homeless... I had [nobody] left to help me.

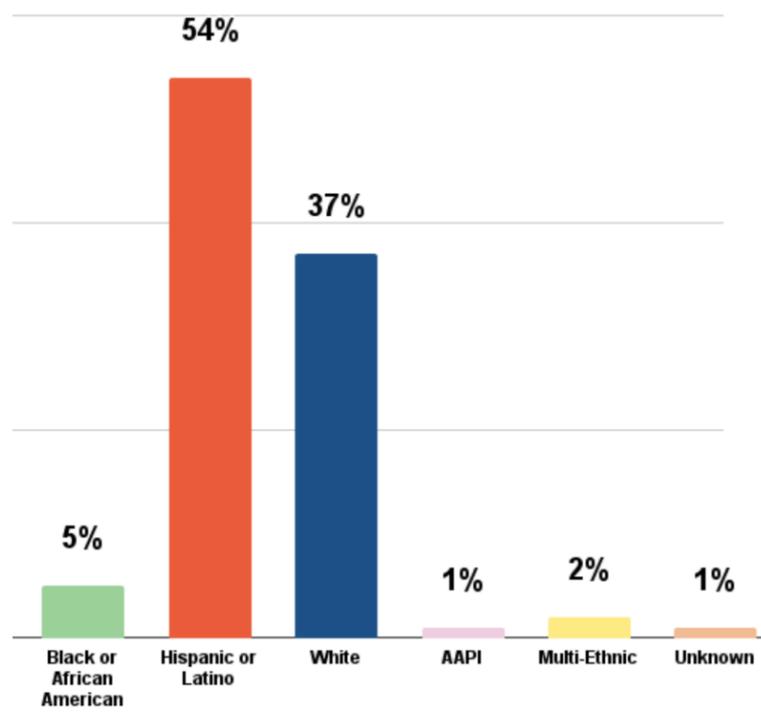
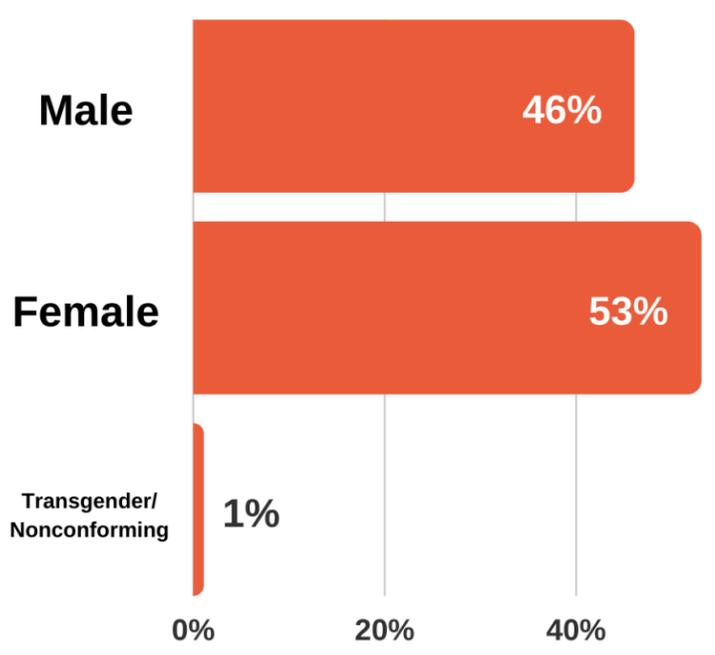
I came to [5CHC] not knowing that I was going to get so much help in so many areas...

I've got seven kids and grandchildren now. I was in this deep hole, and little by little I started crawling out.

Thank you,
Rudy



†Transitional-Aged Youth



*All data is approximate

CHAMPIONS FOR HOPE

2020

LEADERSHIP CIRCLE

\$10,000+

Lauren Koellish
 Mark & Sofia McHugh
 Linda Neill
 Holly Nishida
 Steve Perry
 Judy & DK Philbin
 Judith Propp
 John & Stephanie Purvis
 Dr. Vance D & Virginia A Rodgers
 David & Paula Schaffner
 James Schultz
 Cathryn Sells
 Mariam Shah
 Elizabeth Skatoff & Larry Sferra
 Hilton & Wave Stonerock
 Larry & Kathy Vernon
 Steven M Washburn
 Jim & Mary Webster
 Anonymous (15)

Mr & Mrs Judson Clark
 Jan & Bob Fusinati
 Cameron & Kayla Stearns
 Anonymous (1)

PACESETTER

\$5,000 to \$9,999

Linda K. Asprien
 Lois M Barber
 Mary L Bianco
 James & Felicia Cashin
 Dr. Richard & Kersti Lasiewski
 James Redmond
 Bob & Tess Stapleton
 Sherry L Trade
 Sandi Wenas
 Anonymous (2)

BENEFACTORS

\$2,500 to \$4,999

Patricia Gomez & Frank Seiple
 John J. & Patty Leah Griffin
 Dr. Randall & Sally Knight
 Heather Lucio
 Dr. & Mrs. Brendan McAdams
 Russell Quong & Sarah McCabe
 Roxanne Scott
 Eric & Betsy Sorensen
 Nick & Kathy Tompkins
 Brad & Linda Wilbert
 Anonymous (3)

ADVOCATES

\$1,000 to \$2,499

Nina Tarin Alvarez
 Linda Bradshaw
 Mike Byrd
 Julie & Joe Caradonna
 Kathleen B Cohl & Phillip R Cohl
 Margaret Coon
 Linda & Terry Fibich
 Bernice Flood
 John & Jacquie Forry
 Cynthia Good
 Phil & Candace Guldeman
 Dorothy P Hines
 Susan & Stephen Hughes
 Peter & Carol Keith
 Carol & Bob Kerwin

PARTNERS

\$500 to \$999

Elaine Archer
 Linda M Austin
 Jim & Diane Babcock
 Kristen Barneich
 Richard H. Bernstein & Heather Hallsey-Bernstein
 Patricia Avery Caldwell
 Alberta Cornwell
 Carol & Paul Courcy
 Deanne Croft
 Pat Cusack
 Daniel & Mary De Jong
 Carmen DeLong
 Dennis & Sheryl Delzeit
 Susan Fields
 Michele Fissori
 Mark Fugate
 Kathleen Grant
 Marcia Guthrie
 Michelle & Sonny Higginbotham
 Judith M. Higgins
 Roy Hovey
 Paul Jarvis
 Brian Jeffries
 Randall & Susana Jones
 Vivianne Jones
 Larry & Valerie Kates
 Marianne Kennedy
 Cheryl A Knudsen
 Paul Lee

Gaby & Ken Levine
 Charles Lumm
 Dottie Lyons
 Kevin & Shari McCarthy
 Louise McCoy
 Jean Morton
 Kenneth Nichols
 Colleen Phelan
 Debbie & Will Power
 Ronald Reilly
 Matthew & Terri Rice
 Kim Richards
 Dana Robertson
 The Ruth Family
 Joan Gellert Sargen
 Harvey Schwartzman
 Bob & Donna Severs
 Tom & Deb Sherry
 Sue Elliott Smith
 Claudia & Christopher Sorensen
 Keith & Tina Storton
 Patricia A Streng
 Donna L Sullivan
 Leland Swenson
 Dulcie Taylor
 Erin & James Wiggin
 David & Sharon Williams
 Jerri Young
 Karin Young
 Anonymous (12)

SUPPORTERS

Up to \$499

Nancy J Allison & Stephen Lieberman
 Kevin W Anderson
 Kathy Bailey
 Nancy & Bill Bayliss
 Sharon Beko
 Carol Sue Berger
 Suzanne & Lawrence Bradford
 Karen Bright
 Andrea Chavez
 Eve Marcy Clark
 Bill & Marilyn Cockshott
 Sharon Corcoran
 Barbara Cotton
 Salvador M. Cruz
 Ken & Angela Dalebout
 Barbara & Art Deel
 Joel Diringner
 Ray & Karen Enns
 Francesca Fairbrother

SUPPORTERS *Continued*

Deborah Fialkowski & Peter Zajac
 Lawrence & Susan Finsen
 LeeAnne & George Fisher
 Nan C. Fowler
 Catherine Gauchat
 Frankie Gonsalves
 Claire & Paul Granbery
 Deborah Grisanti
 Yvette S Gutierrez-Hilty
 Amy Hartman
 Don Hightower
 Joan M Hockenbary
 Debra Jackson
 Linda Johnson
 Christine Kirkpatrick
 Kathleen Lass

5CHC CORPORATE CHAMPIONS

These corporate champions helped us in our mission, by lending their support throughout the year.

Fin's Seafood Bar & Grill
 New Times
 Pismo State Beach Golf Course
 SLOCO Data & Printing



Kathryn S Lawhun
 Jeffrey Lee & Mary Moyers-Lee
 Carolyn Long
 Betty MacCagno
 Mary Martin
 Joan L McKenna
 Tim McLean
 Patti & Dick Melsheimer
 Anna Miller
 Phillip & Penny Newell
 Laura Ochoa
 James & Letha Olivas
 Bob & Debbie Perrault
 Andi & Jeff Portney
 Freddi H Quin
 Val Saldana

Sue Sarno
 Randi Schroeter
 David & Donna Shaffer
 Stacey Lynn Shepherd
 Steve & Mary Silberstein
 Garin Sinclair
 Karen Tait
 Robert Taylor
 Christina Theocharides
 Mark & Argene Tisdale
 Benjamin Trogdon
 Linda Voth
 Lee Whitmer
 Janice Fong Wolf
 Judith & Glenn Zaretzka
 Anonymous (19)

HOME & HEARTH MAKE IT MONTHLY

Champions for Hope directly impact the lives of our neighbors with their monthly donations.



Home & Hearth
 Monthly Giving Program

Nancy Allison & Stephen Lieberman
 Jim & Diane Babcock
 Lois Barber
 Kristen Barneich
 Leslie Brown
 Mike Byrd
 Alice Carter
 Andrea Chavez
 Margaret Coon
 Alberta Cornwell
 Deanne Croft
 Pat Cusack
 Ken & Angela Dalebout
 Daniel & Mary De Jong
 Dennis & Sheryl Delzeit
 Judith Higgins
 Roy Hovey
 Lesa Jones & Michael Olsten
 Thomas & Myki Keffury
 Carol & Bob Kerwin
 Lauren Koellish

Runo & Roberta Lemming
 Devon McQuade
 Jeff Metcalfe
 New Life Community Church
 Nipomo Community Presbyterian Church
 Mary Orcutt
 James Redmond
 Jane Renahan
 Dana Robertson
 The Ruth Family
 Cathryn Sells
 Mariam Shah
 C.A. Sharp & Larry Green
 Anita Shower
 Sue Smith
 Eric & Betsy Sorensen
 Larry & Kathy Vernon
 Brad & Linda Wilbert
 David & Sharon Williams
 Michael Wooten
 Karin Young
 Anonymous (7)

CHAMPIONS *Continued*

Financials

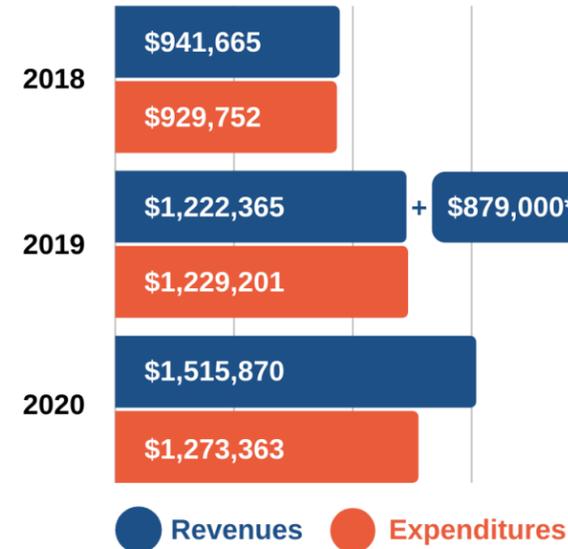
BUSINESSES & ORGANIZATIONS

5 Cities Men's Club
 5 Cities Newcomers Act II
 Altrusa International of SLO County, Inc.
 Amazon Smile
 Arroyo Grande Community Hospital
 Arroyo Grande SDA Church
 B&T Tenant/Employment Screening
 Bank of the Sierra
 BHE Renewables
 Brad's Restaurant
 Cal Seedling Company
 California Chiropractic
 California Coast Beach Power Chair
 California Fine Wire
 California Property Services
 Calvary Chapel Arroyo Grande
 CenCal Health
 Central Coast ENT Specialists
 Central Coast Funds for Children
 Central Coast Realty Group
 Central Dry Wall, Inc.
 City of Arroyo Grande
 City of Grover Beach
 City of Pismo Beach
 Cleveland Biological, LLC
 Coast Circuit Solutions
 Coastal Community Builders, Inc
 Coastal Connection Real Estate
 Committee To Re-Elect Kristen Barneich
 Community Health Centers
 Controller-On-Call
 County of San Luis Obispo
 Dignity Health
 Dwight's Automotive
 ECO Club Five Cities
 Empirical Systems Aerospace, Inc.

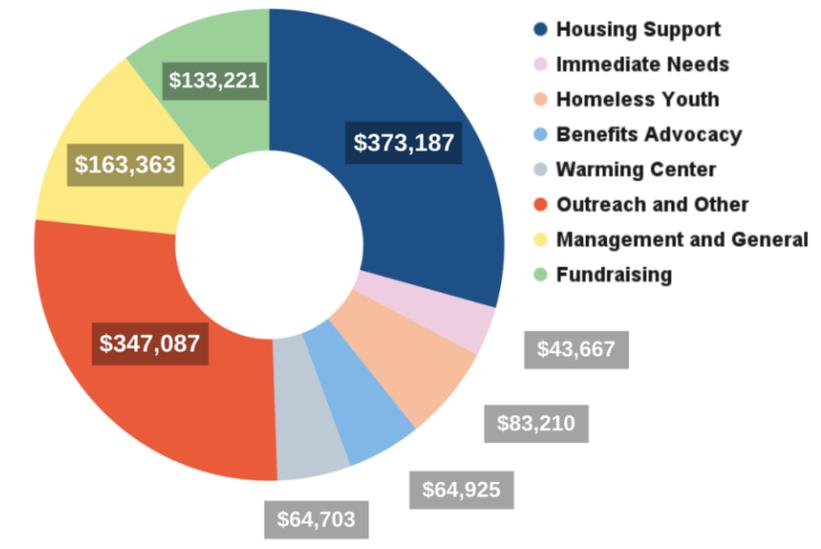
EnviroManagement, Inc.
 FHL Bank San Francisco
 First American Title
 First Class Seconds
 First United Methodist Church
 Four Corners Towing
 GE Foundation
 George Hoag Family Foundation
 Google Inc.
 Gus VanDerStad Landscape & Design Inc
 House of Another Tyme B&B
 Idler's Home
 Ikeda Brothers
 Joy Construction
 Joy Shell Beach
 Julia's Juices
 Keller Williams Central Coast Realty
 Kon Tiki Inn
 Kriste Judd Interior Design
 Law Office of Henry D. Nunez
 Linda Vleit Insurance Services
 Mackey & Mackey Insurance
 Marshall-Spoo Sunset Funeral Chapel
 Martin Resorts
 Mastodon Solutions, LLC
 McCall Plumbing & Mechanical, Inc.
 Merit Profiles Background Screening
 Mount Zion Church
 Nancy Puder & Associates
 Neff & Associates Insurance Services
 New Life Community Church
 Nipomo Community Presbyterian Church
 Nonprofits Insurance Alliance
 Nutrien, Inc
 Oak Park Christian Church
 Oceano/Five Cities Elks Lodge #2504

PG&E
 Phillips 66
 Pismo Beach Veterinary Clinic
 Public Policy Solutions, Inc.
 Rotary Club of Grover Beach
 Rotary Club of Pismo Beach
 Roxanne's Birkenstock
 Senna's Insurance Services
 Sentinel Peak Resources
 SESLOC Federal Credit Union
 Shell Beach Bunco Group
 Smart & Final Charitable Foundation
 Southern California Gas Company
 Specialty Construction
 Spoke SLO
 St. Barnabas Episcopal Church
 Starbucks Foundation: Neighborhood Grants Fund
 State Farm Companies Foundation
 Taylor Hoving Realty Group
 The Community Foundation San Luis Obispo County
 The Spoon Trade
 The TJX Foundation
 The UPS Store
 Toucan Wines
 Trilogy Service Club
 UL Identity Management & Security (IMS)
 Umpqua Bank Charitable Foundation
 Unitarian Universalist Fellowship of SLO County
 United Way of SLO County
 Wallace Group
 Wells Fargo Foundation
 Women's Ministry of St. John's Lutheran Church

Revenues vs. Expenditures

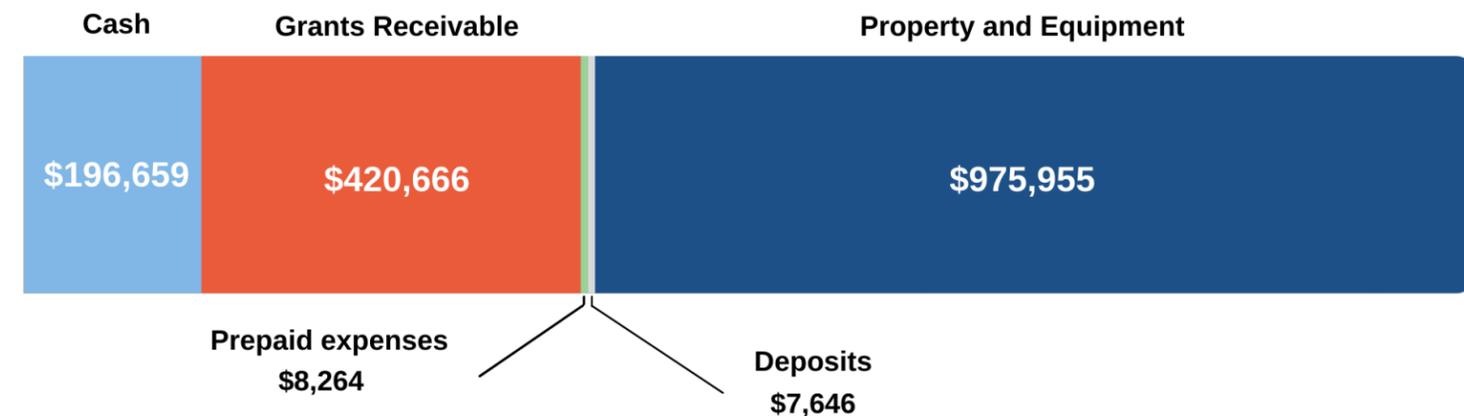


Total 2020 Expenditures



*2019 Revenues include \$879,000 in grant funds used to purchase the new 5CHC office at 100 S 4th Street in Grover Beach.

Net Assets as of December 31, 2020



These are audited financials. The most recent audit can be found at 5CHC.org/about/financial-statements/

CORPORATE, FOUNDATION, AND INDIVIDUAL GIFTS IN RESPONSE TO COVID-19

Gifts from these generous organizations supported our response to the pandemic:

Bank of America
 Bank of the Sierra
 City of Grover Beach
 County of San Luis Obispo
 George Hoag Family Foundation
 PG&E
 The Community Foundation San Luis Obispo County

We received \$56,494.00 from 111 generous individuals and businesses to address COVID-19. The support our community lends us sustains our work and drives our success. Thank you.

IN-KIND GIFTS

155 donors lent their support by making a gift in-kind.

\$123,646

HELP US TO MEET THE NEXT MOMENT

Your continued support will help 5CHC to meet the next moment of need for homeless families and those on the brink of homelessness. The economic challenges for recovery continue, as does our need for your support. Thank you!

5CHC also seeks to develop an endowment fund to ensure that 5CHC achieves its greatest goals in the coming decades and has an impact in our community for generations to come. You can help 5CHC realize its dream of establishing an endowment fund by making an unrestricted bequest, planned, honorary or memorial gift. For more information, contact Devon McQuade, Associate Director, at 805-574-1638 or devon.mcquade@5CHC.org.

IN 2020, 5CHC PROVIDED ASSISTANCE TO

310

HOUSEHOLDS

194

CHILDREN

INCLUDING

Single-Parents 76 • Seniors 30 • Disabled 117 • Transitional-Age Youth 65

IN 2020, 5CHC PROVIDED

737

BASIC NEEDS PACKAGES

Utilities, relocation costs, gasoline, bus passes, auto repairs, clothing, employment readiness, detox/sober living, emergency food, rental and application fees.

64

RAPID RE-HOUSING

5CHC efforts through case management and financial assistance enabled 64 families to find stable housing and transition from homeless to home.

51

HOMELESS PREVENTION

Through case management and financial assistance for rent and immediate needs 51 families who were “on the brink,” remained stably housed.

YOU WERE THERE FOR US

Despite the fact that our volunteers were unable join us in person following CDC guidelines for our collective safety, this did not stop you from helping us to achieve our mission. We are sincerely grateful for the outpouring of support that we received throughout the year, whether by financial contribution, support at our socially distanced events, or your kind words of encouragement.

Your continued support means the world to us. Our success is due only to you.

Thank you.



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