



5cities homeless coalition  
resources. support. hope.

# 5Cities Homeless Coalition Programs

805-574-1638  
www.5CHC.org  
Facebook:  
5CitiesHomelessCoalition

## 5CHC Year-End Program Report 2020

### A Report of the Year's Activities

#### Information & Referral / Coordinated Entry:

Assistance begins with a Coordinated Entry Intake. Coordinated Entry is utilized by Homeless Service Providers throughout the County and provides a standardized intake assessment and referrals to ensure a more consistent and streamlined experience for those seeking services. During this initial intake, clients complete a comprehensive needs assessment, identify barriers to employment or housing, and develop an immediate action plan. Those visiting 5CHC's offices are provided access to computer, internet, phone charging, mailing address, food and hygiene supplies. 5CHC staff serves as a source of knowledge and referral.

#### # of Coordinated Entry

##### Surveys: 310

Households w/ Children: 121

Households w/o Children: 189

##### Single-Parent Households: 76

Seniors (62+): 30

Disabled: 117

Youth (Under 25): 56

Veterans: 6

#### Total # of Calls Received:

4,636

Total # of Walk-ins: Office  
closed due to COVID-19.

#### Rapid Re-Housing & Homeless Prevention Programs:

Case management and financial assistance for deposit, rent and immediate needs for those who are homeless or facing homelessness.



**Rapid Re-Housing 2020: 64**

**Average amount spent on  
Deposit: \$1,514.36**



**Homeless Prevention 2020: 51**

**Average amount spent on one  
month's rent: \$1,696.79**

#### Homeless Youth:

Outreach and case management targeting homeless youth age 16-24, providing support for immediate needs, education and job development, and housing assistance. Program is offered in partnership with Dignity Health, Good Samaritan Shelter, and Lucia Mar Unified School District, Police Departments of Arroyo Grande and Grover Beach.

**Average Number of Case-Managed Clients: 18    New Contacts in 2020: 56**

Average # of Males: 9

Average # of Transgender: 0

Homeless Youth that gained new housing, employment, benefits, or education in 2020: 42

Average # of Females: 8

Average # of Currently

Average # of Non-Binary  
people: 2

Employed: 8

Average # of Students: 9

#### COVID-19 Outreach Efforts:

5CHC staff continues our outreach efforts to ensure the health and safety of individuals and families living in local encampments. 5CHC and SSVF staff work with local law enforcement, County Public Health and County Behavioral Health to conduct weekly health checks and provide food, water, hygiene, and access to case management services.

**# Connected to Resources through Outreach: 263**

**Targeted Outreach Areas:** Pismo Beach, Oceano, Nipomo

#### 5CHC 2020 Clients: City of Origin

Information collected from 2020 Coordinated Entry Assessments. 310 households surveyed; 154 households homeless at time of survey, 156 households in housing at time of survey.

##### Out of State

6.5%

##### California

8.1%

##### Santa Barbara County

4.6%

##### North County

12.4%

##### Coast

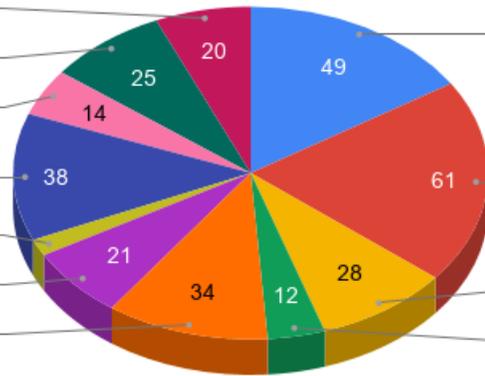
1.6%

##### San Luis Obispo

6.8%

##### Nipomo

11.1%



Grover Beach

16.0%

Arroyo Grande

19.9%

Oceano

9.1%

Pismo Beach

3.9%

### Immediate Needs:

Assists homeless and low-income families and individuals in the Five Cities area with limited funds to address their immediate needs, and move them to self-sufficiency. Often helping families to overcome a one-time barrier will enable them to move toward self-sufficiency, stability in the home, and economic improvement. Examples of assistance are utilities, gasoline, bus pass, auto repairs, clothing, employment readiness, detox/sober living, basic needs, emergency food, etc. **Average amount spent per client: \$133.82**

**Bus Pass: 18 Hygiene: 385 Clothing: 251 Utilities: 9 Car Repair: 14 Relocation: 10 Application Fee: 15 ID: 35**



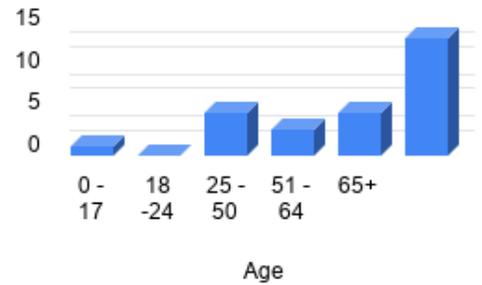
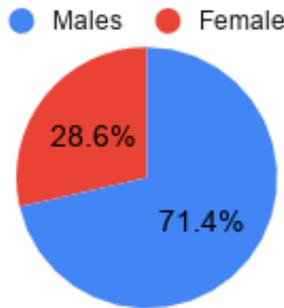
### Warming Center:

The 5Cities Homeless Coalition operates an overnight warming center to provide a safe, warm and dry place for homeless adults to find shelter for the night during the winter on nights with predictions of temperatures below 38°F, or especially stormy weather (with rain forecast at 50% or greater) **November 1 through April 30**. The 2020-21 Warming Center is located at South County Regional Center, 800 West Branch Street, Arroyo Grande 93420. To receive alerts of when the center is activating, text "Add Me" to 805-710-4330.

**Total Nights Open this Season: 5**

**Average Number of Guests 20-21: 4**

**Number of First-Time Visitors 20-21: 9**



### Benefits Advocacy/Medically Fragile Clients:

5CHC clients are offered additional guidance and advocacy for obtaining and retaining public benefits, including SSI, SSDI, Cal Fresh, etc. Housing clients are also encouraged to participate in financial literacy and budgeting training. Our work with medically fragile clients is aimed at improving discharge planning and case management with Arroyo Grande Community Hospital, the program serves homeless patients requiring temporary respite care.

Average Benefits Case Load: 19  
 New Benefits Cases in 2020: 171  
 Medically Fragile Clients: 19  
 Contacts Made at ER: 8

SSI Only: 15 Closed  
 SSDI Only: 5 Closed  
 Joint SSI/SSDI: 30 Closed  
 General Assistance: 43 Closed

Retirement/Survivors: 3 Closed  
 SDI/Unemployment: 18 Closed

### Good Samaritan SSVF:

The SSVF program serves veterans who are currently homeless or at risk of losing housing, providing temporary assistance to help homeless veterans gain housing stability. This is a joint program of Good Samaritan Shelter and 5CHC.

Permanently Housed: 46  
 Homeless Prevention: 11

Total New Contacts: 82  
 Pending Eligibility as of 12/31/20: 0

Ineligible veterans: 15

## **5CHC NEWS & HAPPENINGS**

Check out this Year-End Message from 5CHC Executive Director, Janna Nichols, as she reflects back on 2020 and prepares for the challenges ahead: "We must treat this challenge like the health crisis that it is – there is nothing more clear to me than the connection between health and housing. And yet, we anticipate that when the rental eviction moratorium ends there will be a tsunami of need, as families struggle to stay in their homes. 5CHC and our partners stand ready to help... If there is one thing this year has taught me, it is that there is tremendous strength when we work together." To read more: <https://conta.cc/2KQJUKC>



*From Homeless*  
**To Home!**