



# **Frequently Asked Questions**

#### Will there be staff on-site around the clock?

- Yes, there will be staff monitoring the site 24/7
- There will be also be 24/7 video surveillance

#### How many cabins and people will be at the cabin campus?

- Individual adults will each be assigned to one of the 20 sleeping cabins. Adult couples may also participate, in which case there will be 2 adults in the cabin.
- We do not anticipate having more than 25 participants at any given time.

### How will you monitor who is on the property? Are visitors allowed?

- Participants will check in and out as they come and go from the campus.
- Program participants will not be allowed to bring visitors onto the campus.
- Any visitors to the site for business related purposes, will be escorted by 5CHC staff.

## Are the residents pre-screened before being offered the program?

 All participants will be pre-screened and will go through an intake process prior to enrolling in the cabin program.

## Will registered sex offenders be allowed to participate?

• No, registered sex offenders (290's) are not eligible for the program.

## Who can we contact is we have questions?

The shelter has a designated phone number and email address that will be monitored 24/7, once the program opens. The number will be posted here.

In the meantime, please direct questions to Jorge Gonzales, Shelter Outreach Manager - <a href="mailto:jorge.gonzales@5chc.org">jorge.gonzales@5chc.org</a> or Janna Nichols, Executive Director – <a href="mailto:janna.nichols@5chc.org">janna.nichols@5chc.org</a>





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## Will there be parking for clients with vehicles?

- There is designated parking for participants and staff.
- There is no overnight parking for non-program participants.

### What will the participants be doing while living at the cabin campus?

- Initially, the program will work with each participant for 90 days, with periodic case review.
- Each participant will set specific goals through a case plan to help them to obtain permanent housing in that timeline.
- Case management support by 5CHC staff will vary for each participant, but working with 5CHC staff on their individual case plan is required in order for the participant to continue in the program.

## Are dogs allowed on the property?

\* Yes, dogs will be allowed to be on the property under the conditions that they are licensed and vaccinated and do not show aggressive behavior towards other dogs and people. 5CHC will assist new participants to comply with these requirements.

## Will drug and alcohol be allowed on the property?

Program participants will not be allowed to bring drugs or alcohol onto the site.

## Are weapons allowed?

Weapon's will not be allowed on the site under any circumstances.